## QUALITY POLICY OF TATRALIFT a.s.

- The company's management is committed to meeting the requirements of ISO 9001: 2015, to maintain and improve an effective quality management system for the entire company, which will be in accordance with internationally recognized standards.
- The company strives to develop the professional growth of its employees through their education.
   Creating the preconditions for creating a suitable product according to the options that are available.
   The company requires full, high-quality and professional work from its employees to satisfy customers and shareholders.
- The company strives to achieve these goals through productive and stable operation in accordance
  with applicable legislation and continuous improvement process affecting customer satisfaction and
  product quality. The company to fulfill the Quality Policy maintaining partnerships with its suppliers.
- 4. One of the basic tools that enable the fulfillment of these goals is the development, implementation and maintenance of an effective Quality Management System (QMS) for all levels of company management. QMS acts as a means to meet the set goals and quality policy, which includes a commitment to meet applicable requirements in all activities of the company.
- The company's management is responsible for the development, implementation and maintenance of the QMS, including the training of employees to understand the importance and improve quality.
- 6. The company prefers the principle of prevention to the principle of detecting discrepancies.
- In the field of cable transport equipment, we bring our customers powerful and reliable products and services that meet their expectations.
- 8. We solve every client's request comprehensively with a professional team composed of experts from various fields.
- 9. The success of our company is based on the quality of our products and services.
- 10. Through our high-quality business activities, we strive to create values that will enable an adequate and lasting appreciation of shareholders' investments.
- 11. The quality policy is binding for all employees of the company. All company executives are obliged to actively apply this quality policy in practice by taking effective measures in the processing, implementation and maintenance of QMS. The management's representative in the company is responsible for monitoring compliance with the principles set out in this Quality Policy.

In Kežmarok 26.9.2022

Mgr. Ján Ivanecký
Chairman of the Board
Director of the company